



EUROMOBIL

MEDIA RELEASE

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AUDI KUALA LUMPUR SERVICE CENTRE TO OPERATE ON SUNDAYS

Kuala Lumpur, 2 November 2016 – Euromobil Sdn Bhd, a member of the DRB HICOM Group Companies (DRB-HICOM), has announced that the Audi Kuala Lumpur Service Centre is opened on Sundays, as part of the company's effort to improve its after sales service. The Sunday operations commenced on 18 September.

The Audi Service Centre Kuala Lumpur located on Jalan Chan Sow Lin in Kuala Lumpur is manned by a 42-member team of highly trained service advisors, technicians and consultants to provide the best care for Audi vehicles. The centre houses 26 service bays, which allows for faster turnaround of cars undergoing maintenance.

Dato' Sri Syed Faisal Albar, Group Managing Director of DRB-HICOM Bhd, underlined the importance of customers' satisfaction for the company.

"We believe that our customers deserve top quality service throughout their entire ownership experience with the Audi brand. Opening our service centre on Sundays is testament to that, and a show of our commitment to respond to rising demand from customers who are too busy to maintain their cars on weekdays. We are making it more convenient for this group of customers to ensure their cars are in tip-top condition," he said.

Syed Faisal also said that the centre's Sunday operation is one of Euromobil's ways to delight Audi's customers in their after sales experience.

“In effect, the longer servicing hours in a week shortens an Audi owner’s waiting time for a service appointment. This allows greater flexibility for them,” he added.

The extended service hours on Sundays are available to any Audi vehicle, either purchased from authorised dealers or from grey importers. It is only available at Audi Service Kuala Lumpur, from 10:00am to 6:00pm, specifically for standard Audi Fastlane lubrication service. Customers are required to call 03-9222 0390 to book their slot with the friendly customer service personnel.

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About DRB-HICOM Berhad

DRB-HICOM Berhad (“DRB-HICOM”) is one of Malaysia’s leading conglomerates with core businesses in the Automotive and Defence; Services; and Property, Asset & Construction sectors. With more than 100 active companies in its stable and over 59,000 employees group-wide, DRB-HICOM’s aim is to continue adding value and propelling the nation’s development. In the Automotive and Defence sector, DRB-HICOM is involved in the manufacturing, assembly and distribution of passenger and commercial vehicles, including composites component supply for aircrafts. In Services, DRB-HICOM is involved in various businesses, including concession and financial-related services. In Property, Asset & Construction, DRB-HICOM is involved in residential and commercial developments.

About Euromobil Sdn Bhd

Euromobil Sdn Bhd, a wholly-owned subsidiary of Edaran Otomobil Nasional Berhad (EON), was incorporated in 23 October 2002 in Malaysia under the Companies Act, 1965 as a private limited company. Euromobil is the official distributor of one of the world’s premium and luxury marque - Audi. The company is committed to deliver results and further boost sales and image of the reputable brand via effective sales and after sales service network throughout Malaysia. Currently, Euromobil has 35 Audi Centres in Glenmarie, Kuala Lumpur, TTDI, Johor Bahru and Juru with continuous network expansion plans in key market centres.

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