



PRESS RELEASE

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DHCV FULL-FLEDGE COMPREHENSIVE 3S CENTRE FOR TATA VEHICLES & HEAD OFFICE IN SELAYANG

Selayang, Tuesday, September 22, 2015 – DRB-HICOM Commercial Vehicles (DHCV) a wholly owned subsidiary of DRB-HICOM Berhad (DRB-HICOM) marked another significant milestone with the opening of its Head Office and comprehensive 3S (Sales, Service and Spare-Parts) Centre in Selayang, Selangor. This further augments DHCV's commitment to revive the Tata brand in the Malaysian market

The state-of-the-art 3S Centre had been established and fully operated in Selayang since March 2015 to facilitate the after sales support and needs of Tata vehicle owners in the Klang Valley and neighbouring areas.

With a total built-up area of more than 30,000 square feet, the full-fledge 3S Centre, is equipped with a showroom that can display up to 3 vehicles, comfortable customer lounge with refreshments and WiFi, a service centre with a total of 12 service bays, as well as spare parts under one roof for the convenience of it's customers. It is currently operated by a group of well-trained technical staff with the technical know-how on the Tata vehicles acquired via training programmes organised locally and overseas under the purview of technical experts from Tata Motors.

The service centre is also equipped with the Tata Motors latest diagnostic equipment and special tools to carry out complete service maintenance and major repairs. Other facilities available are the overhaul room for engine and gearbox overhauls, lubricating and diagnostic room that make it a comprehensive service centre for Tata vehicles. As our commitment to ensure best quality service to Tata vehicle owners, DHCV also provide 24/7 breakdown assistance service throughout Malaysia as well as additional services covering accident repairs, spray painting, accessories fittings and periodic inspection service – smoke test, engine inspection and tyre checks.

DHCV also implements a "no holds barred' strategy of stocking spare parts for all variants of all models available in Malaysia, irrespective of the frequency of demand or usage. This is an on-going continuous exercise to ensure the availability of sufficient stocks to keep Tata vehicles on the roads.

To date, DHCV has appointed seven dealers nationwide, namely in Selangor, Perak, Negeri Sembilan, Johor and Sabah, in its effort to reach out and provide better facilities for customers nationwide. DHCV targets to have 20 3S Centres throughout Malaysia by mid-2016.

The media visit to the 3S Centre also witnessed the handover of Tata vehicles to three DHCV's customers, namely Biforst Logistics Sdn Bhd, Shidu Brothers Sdn Bhd and MSS Asia Logistic Sdn Bhd

Among those present during the visit included Dato' Hisham Othman, Head of Operations, Automotive Distribution & Manufacturing of DRB-HICOM and Mohd Syahrul Yusuf, Acting Chief Operating Officer of DHCV.

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ABOUT DRB-HICOM COMMERCIAL VEHICLES

A wholly owned subsidiary of DRB-HICOM BHD, **DRB-HICOM Commercial Vehicles** (DHCV) was established in 1979 for the purpose of importing, assembling and distributing passengers and commercial vehicle segment. Upon signing of the Importation, Distribution and Technology License Agreements with Tata Motors Limited, India (Tata Motors) in September 2013, DHCV was appointed as the exclusive distributor of Tata Motors commercial vehicles as well as expand its vehicle assembly business and distribution network in Malaysia.

ABOUT DRB-HICOM BERHAD

DRB-HICOM Berhad ("DRB-HICOM") is one of Malaysia's leading conglomerates with core businesses in the Automotive and Defence; Services; and Property, Asset & Construction sectors. With more than 90 active companies in its stable and over 60,000 employees group-wide, DRB-HICOM's aim is to continue adding value and propelling the nation's development. In the Automotive and Defence sector, DRB-HICOM is involved in the manufacturing, assembly and distribution of passenger and commercial vehicles, including composites component supply for aircrafts. In Services, DRB-HICOM is involved in various businesses, including concession and financial-related services. In Property, Asset & Construction, DRB-HICOM is involved in residential and commercial developments.

ABOUT TATA MOTORS LIMITED

Tata Motors Limited (Tata Motors) is India's largest automobile company, with consolidated revenues of Rs1,88,818 crores (\$34.7 billion) in 2012-13. Through subsidiaries and associate companies, Tata Motors has operations in the UK, South Korea, Thailand, Spain, South Africa and Indonesia. Among them is Jaguar Land Rover, the business comprising the two iconic British brands. It also has an industrial joint venture with Fiat in India. With over 8 million Tata vehicles plying in India, Tata Motors is the country's market leader in commercial vehicles and among the top in passenger vehicles. It is also the world's fifth largest truck manufacturer and fourth largest bus manufacturer. Tata cars, buses and trucks are being marketed in several countries in Europe, Africa, the Middle East, South Asia, South East Asia, South America, CIS and Russia.

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